Managing Director Client Services National

kathryn tazic

Summary

Ms. Tazic is a managing director of client services for Sedgwick. In her current role, Kathy is responsible for program results and service execution across our customer base. This includes both technical execution as well as ensuring that results are always improving. Kathy joined Sedgwick in 1991 and has held a variety of positions including client consulting director, national workers’ compensation practice leader, program architect and operations manager.

From 1997 to 2002, Kathy worked with the client development team specializing in program architecture and pricing. In this role, she worked with existing and prospective clients designing claim service models focused on both efficient service delivery and delivering strong claim financial outcomes. As workers’ compensation practice lead from 2002 to 2007, she was responsible for national legislative activism, executing on changes to workers’ compensation statutes, and ensuring best practices and innovation across the line of business. In the role of client consultant from 2007 to 2011, she worked across our customer base ensuring that best-in-class results were achieved by our service delivery models. This included work both in implementing change based on innovative claim services and specific work on customer program designs and results.

Kathy holds a Bachelor of Science in Communication and Technical Writing from the University of Illinois – Urbana.