GO BIG

RIMS 2018

ANNUAL CONFERENCE & EXHIBITION

SAN ANTONIO | APRIL 15-18

CONFERENCE PROGRAM

RIMS 2018 San Antonio | April 15-18

www.RIMS.org/RIMS2018

COMPLIMENTARY SHUTTLE SERVICE FROM THE AIRPORT ON APRIL 14 AND 15

To accommodate our attendees who will travel from more than 70 countries around the world, RIMS 2018 attendees will have access to complimentary shuttle service from the airport.

Sponsored by Swiss Re Corporate Solutions

REMEMBER

EARLY BIRD DEADLINE IS FEBRUARY 16 / PAGE 38

EXPERIENCE THE INNOVATION HUB / PAGE 30

SUPPORT OUR CONFERENCE-WIDE CHARITY SOLDIERS' ANGELS / PAGE 33

RIMS TV

Stay current on all things RIMS 2018 with RIMS-TV. We'll be airing daily coverage throughout the convention center and at all of the hotels. Be sure to watch for interviews, event highlights, session recaps, and daily schedules—everything you need to get the most out of the conference.

OUR CLIENTS ARE OUR BEST ADVERTISEMENT

"... AN EXCELLENT RESOURCE GLOBALLY AND LOCALLY..."

"GRC IS DEPENDABLE, RELIABLE AND WELL RESPECTED WITHIN THE INDUSTRY..."

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"...I RELY ON GRC'S REPUTATION IN THE MARKET PLACE..."

"... GRC WORKS WITH YOU TO DEVELOP ACCEPTABLE SOLUTIONS."

"... HELPED STREAMLINE OVERALL INSURANCE COSTS..."

"GRC IS AN INTEGRAL PART OF OUR RISK MANAGEMENT TEAM."

"... SERVICES RECEIVED FROM GRC ARE UNSURPASSED!"

"... DELIVERS BEST-IN-CLASS SERVICES..."

"GRC IS NOT JUST A PROVIDER, THEY ARE A PARTNER."

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For over 50 years, Global Risk Consultants (GRC) has been helping clients solve their property loss control issues. GRC is the only unbundled property loss prevention company to offer a complete portfolio of in-house, site-specific services and risk management solutions.

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- Natural Hazards Analysis
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- Boiler & Machinery Engineering
- Infrared Thermography
- Loss Control Training
- GRC Connect
- Valuation Services
- Business Continuity Planning
- Code and Project Services

HELPING CLIENTS NAVIGATE RISK

Stop by and visit us at Booth #737

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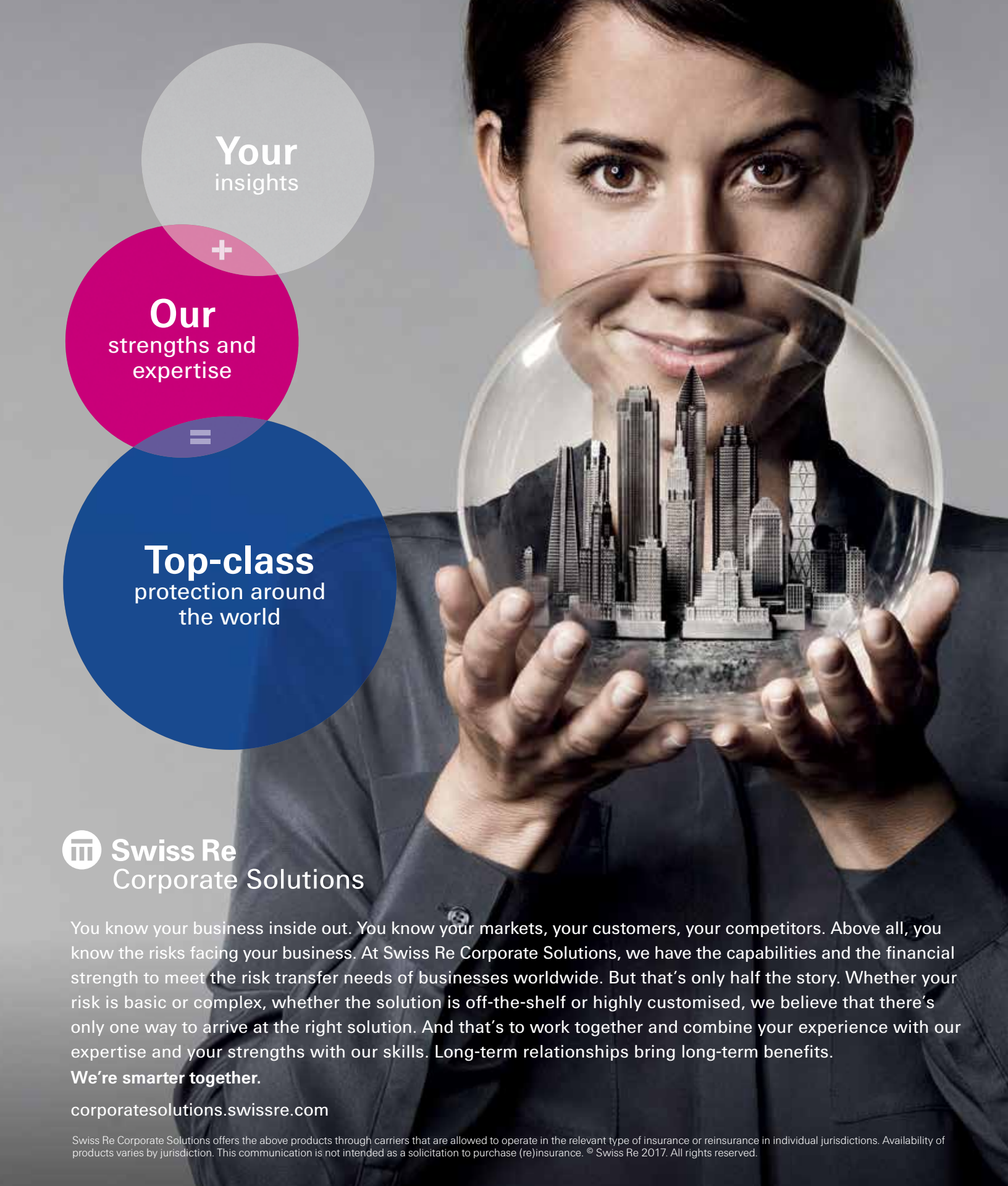
A TÜV SÜD Company

www.globalriskconsultants.com



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Corporate Solutions

You know your business inside out. You know your markets, your customers, your competitors. Above all, you know the risks facing your business. At Swiss Re Corporate Solutions, we have the capabilities and the financial strength to meet the risk transfer needs of businesses worldwide. But that's only half the story. Whether your risk is basic or complex, whether the solution is off-the-shelf or highly customised, we believe that there's only one way to arrive at the right solution. And that's to work together and combine your experience with our expertise and your strengths with our skills. Long-term relationships bring long-term benefits.

We're smarter together.

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REGISTER TODAY AND TURN YOUR BIG IDEAS INTO ACTION AT

GO BIG RIMS 2018

ANNUAL CONFERENCE & EXHIBITION SAN ANTONIO | APRIL 15-18

JOIN US FOR THESE BIG EXPERIENCES AND MORE...

NEW! INNOVATION HUB

Attend exciting 20-minute presentations on emerging risks, claims management and cyber risks right outside the Marketplace.
Sponsored by Willis Towers Watson

NEW! RIMS HQ

The RIMS Hub is now RIMS HQ. Our newly expanded booth includes Thought Leader Theater sessions, Professional Development Lounge, Publications Corner, Wellness ZENter, Advocacy Lounge, Member Lounge and Smart Bar in one convenient location.

BIG ACHIEVERS

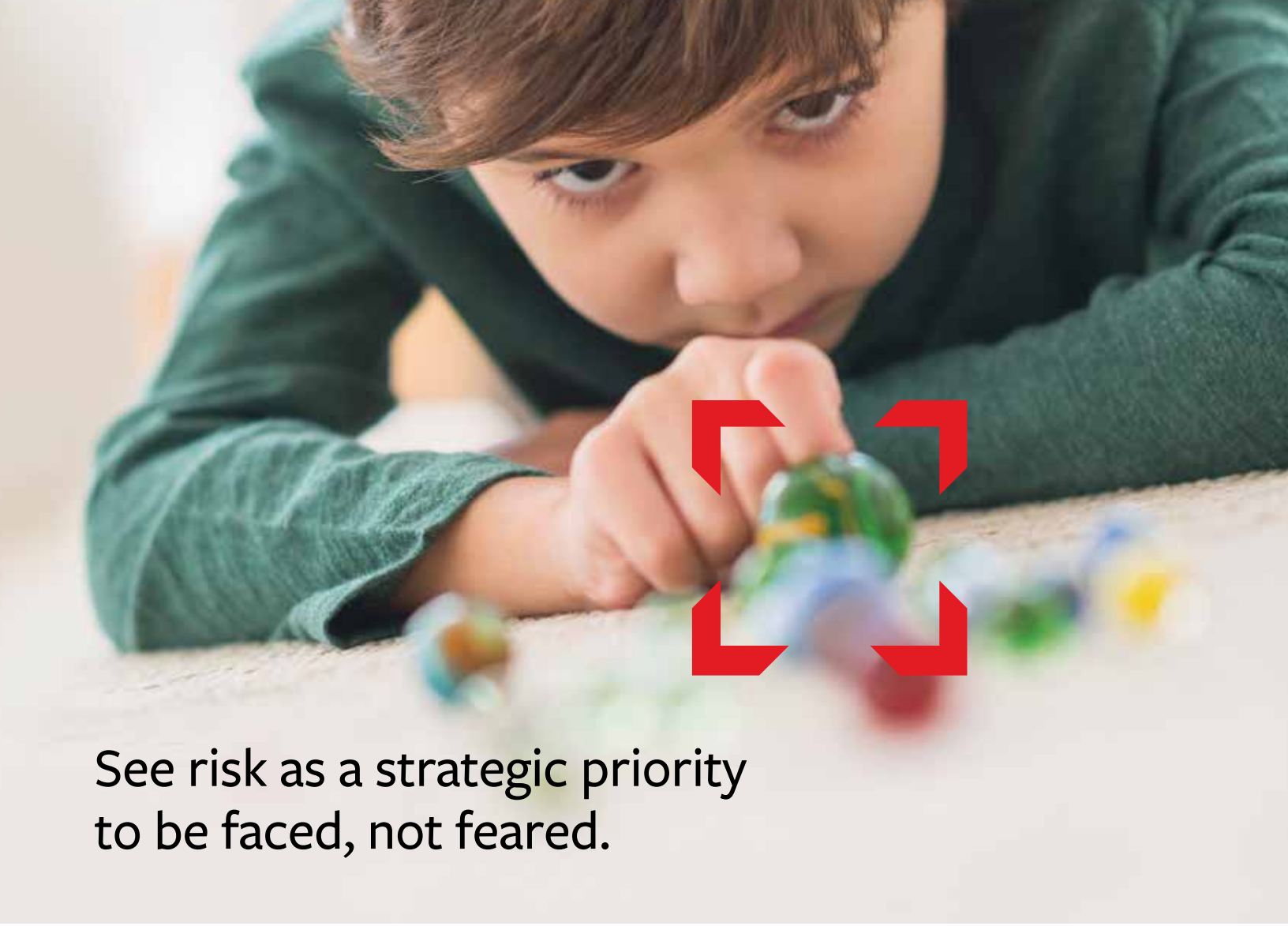
Hear from inspirational keynote speakers who achieved BIG success in their respective fields.

SOLDIERS' ANGELS

Give back in a big way. Support our armed forces and their families by participating in projects throughout the convention center.

CERTIFICATION

Take the RIMS-CRMP Certification exam in San Antonio and check off a big accomplishment before the conference even kicks off.



See risk as a strategic priority to be faced, not feared.

As you size up business-building opportunities, don't lose sight of how we can help you turn well-managed risk into a business advantage. Travelers is here to help put risk to work for you.

Visit us at RIMS 2018. Booth 1017. #RIMS2018

RISK AT WORK

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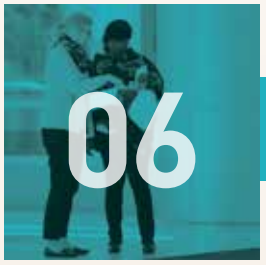

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SCHEDULE AT-A-GLANCE

SUNDAY, APRIL 15

- 8:00 AM-2:00 PM — 27th Annual Spencer/ Gallagher Golf Tournament
- 9:00 AM-12:00 PM — RIMS Chapter Leadership Forum
- 1:00 PM-3:00 PM — RIMS-CRMP Exam
- 9:00 AM-4:30 PM — Pre-Conference Workshops
- 4:30 PM-5:30 PM — First-Time Attendee Orientation
- 4:30 PM-5:30 PM — RIMS-CRMP Welcome Reception
- 6:00 PM-8:00 PM — RIMS 2018 Opening Reception: MOSAIC

MONDAY, APRIL 16

- 8:30 AM-9:45 AM — RIMS General Session Opening Keynote
- 10:00 AM-12:00 PM — Exclusive Marketplace Hours
- 12:00 PM-1:15 PM — Awards Luncheon Leadership Keynote
- 1:30 PM-3:30 PM — Spencer-RIMS Risk Management Challenge Final Round
- 1:30 PM-2:30 PM — Educational Sessions
- 1:15 PM-2:45 PM — Industry Interactive Sessions
- 1:30 PM-4:00 PM — Innovation Hub
- 3:00 PM-4:00 PM — Educational Sessions
- 4:00 PM-5:00 PM — Marketplace Social Reception: Deep in the Heart
- 10:30 AM-5:00 PM — Thought Leader Theater Presentations at RIMS HQ

REGISTRATION HOURS

SATURDAY, APRIL 14	12:00 pm – 5:00 pm
SUNDAY, APRIL 15	10:00 am – 6:30 pm
MONDAY, APRIL 16	7:00 am – 5:00 pm
TUESDAY, APRIL 17	8:00 am – 5:00 pm
WEDNESDAY, APRIL 18	8:00 am – 3:00 pm

TUESDAY, APRIL 17

- 6:30 AM-8:00 AM — Spencer/Sedgwick 5k Fun Run
- 7:30 AM-9:00 AM — RIMS Risk Manager of the Year Award Breakfast
- 9:30 AM-10:30 AM — Educational Sessions
- 9:15 AM-10:45 AM — Industry Interactive Sessions
- 9:30 AM-4:00 PM — Innovation Hub
- 10:30 AM-5:00 PM — Thought Leader Theater Presentations at RIMS HQ
- 11:00 AM-12:00 PM — Educational Sessions
- 12:00 PM-1:15 PM — Marketplace Social Luncheon: Happy Trails
- 1:30 PM-2:30 PM — Educational Sessions
- 1:15 PM-2:45 PM — Industry Interactive Sessions
- 3:00 PM-4:00 PM — Educational Sessions
- 4:00 PM-5:00 PM — Marketplace Social Reception: Brat & Brew

WEDNESDAY, APRIL 18

- 9:30 AM-10:30 AM — Educational Sessions
- 9:15 AM-10:45 AM — Industry Interactive Sessions
- 9:30 AM-2:30 PM — Innovation Hub
- 10:30 AM-3:00 PM — Thought Leader Theater Presentations at RIMS HQ
- 11:00 AM-12:00 PM — Educational Sessions
- 12:00 PM-1:30 PM — Marketplace Social Luncheon: RIMS 2019 Kickoff New England Lobster Bake
- 1:30 PM-2:30 PM — Educational Sessions
- 3:00 PM-4:30 PM — Conference Finale Closing Entertainer
- 7:00 PM-11:00 PM — RIMS-Sedgwick Closing Party

6:00 AM – 7:00 AM – 8:00 AM – 9:00 AM – 10:00 AM – 11:00 AM – 12:00 PM – 1:00 PM – 2:00 PM – 3:00 PM – 4:00 PM – 5:00 PM – 6:00 PM – 7:00 PM – 8:00 PM

BIG ACHIEVERS

With expectations set high for the risk management profession, you need to demonstrate the undeniable value you can deliver to your organization. Are your professional goals ambitious enough? Get inspired to GO BIG with our keynote speakers who have reached the heights of their careers.

ALEX SHEEN

FOUNDER, *BECAUSE I SAID I WOULD*

GENERAL SESSION

MONDAY, APRIL 16 | 8:30 AM – 9:45 AM

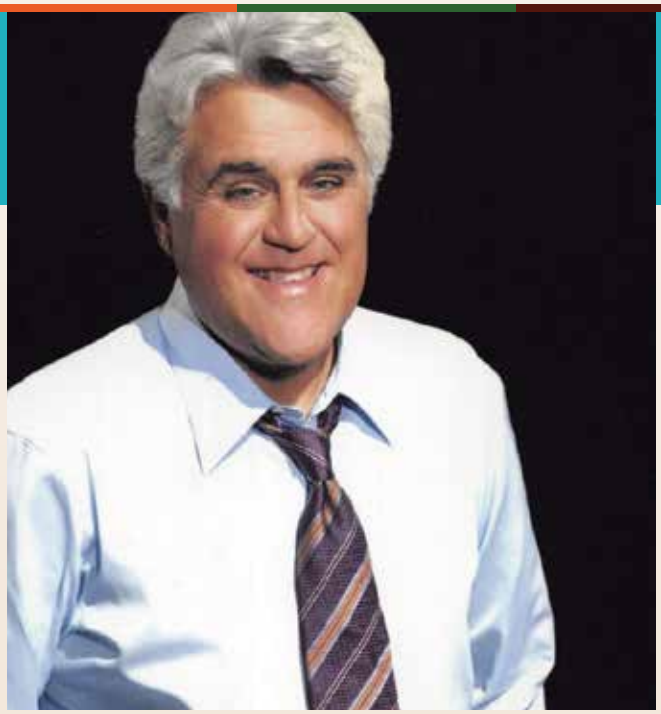
Alex Sheen is the founder of *because I said I would*, a social movement and nonprofit dedicated to bettering humanity through promises made and kept. Sparked by the loss of his father, Alex and his organization send "promise cards" to anyone anywhere in the world at no cost. Alex is someone who truly honors commitment. He once walked over 240 miles across the entire state of Ohio in 10 days to fulfill a promise. Since his father's passing on September 4, 2012, *because I said I would* has sent over 4.47 million promise cards to over 150 countries. His charitable projects and awareness campaigns have been featured on ABC World News, CBS Nightly News, Fox News, The Today Show, Good Morning America and many other programs.

VERNICE "FLYGIRL" ARMOUR

ENTREPRENEUR / AUTHOR / AMERICA'S FIRST AFRICAN-AMERICAN FEMALE COMBAT PILOT

AWARDS LUNCHEON
MONDAY, APRIL 16 | 12:00 PM – 1:15 PM

Leveraging her "Breakthrough Mentality" and "Get Gutsy" mindset, Vernice "FlyGirl" Armour propelled herself from beat cop to combat pilot in a record-breaking three years to become America's first African-American female combat pilot. She has been featured on CNN, MSNBC, The View, FOX News, Oprah Winfrey and more. FlyGirl's fresh style, contagious energy and unique essence jump off the stage, page and screen to move people into action. Since 2007, she has inspired countless organizations and individuals to make courageous moves and create breakthrough results.



JAY LENO

AWARD-WINNING LATE-NIGHT TV SHOW HOST / STAND-UP COMEDIAN / BEST-SELLING AUTHOR

CONFERENCE FINALE
WEDNESDAY, APRIL 18 | 3:00 PM – 4:30 PM

Acclaimed late-night TV show host, admired stand-up comedian, best-selling children's book author, much in-demand corporate speaker, TV and movie voice-over artist, pioneering car builder and mechanic, and philanthropist…Jay Leno is widely characterized as "the hardest working man in show business."

Jay Leno's late-night television ratings domination included two decades as the host of the #1-rated "The Tonight Show with Jay Leno"—he never lost a ratings year in which he served as host.

Leno currently produces and is host of the CNBC Television series "Jay Leno's Garage" now in its third season. "Jay Leno's Garage" explores the world of cars, never forgetting that it's the people behind the wheel who provide the real stories. The series debuted in October 2015 and delivered CNBC's most-watched first season in network history.

BIG INSPIRATION

FIRST-TIME ATTENDEE ORIENTATION

SUNDAY, APRIL 15 | 4:30 PM – 5:30 PM

Marketplace. Sessions. CE credits. TLTs. Talk about overwhelming! We'll break it down for you and share the ins-and-outs of a conference this big—where the sessions are held, how to maximize networking opportunities and the best way to navigate the Marketplace. After the orientation, we'll head over to Sunset Station for the Opening Reception.

RIMS-CRMP WELCOME RECEPTION

SUNDAY, APRIL 15 | 4:30 PM – 5:30 PM

Earning your RIMS-CRMP certification is quite an accomplishment. Join us in San Antonio to celebrate your achievement and network with your fellow RIMS-Certified Risk Management Professionals.
By invitation only.

RIMS 2018 OPENING RECEPTION

MOSAIC

SUNDAY, APRIL 15 | 6:00 PM – 8:00 PM | SUNSET STATION

Join RIMS in a true festival of Texas through the ages. The National Historic Landmark Sunset Station will host us as we hear the newest live bands, taste our way through the hill country and enjoy more tricks and surprises that celebrate the best of "Texas Chic." Experience Texas like you've never seen it before at this exclusive can't-miss event!

RIMS GENERAL SESSION

OPENING KEYNOTE: *BECAUSE I SAID I WOULD*

MONDAY, APRIL 16 | 8:30 AM – 9:45 AM

Doors open at 7:45 am. Breakfast service ends promptly at 8:30 am.

What has RIMS been up to? RIMS leadership will update you on association initiatives that can help you achieve your professional goals and add even more value to your organization. Then Alex Sheen, founder of *because I said I would*, will share his insights and actionable ways to help you become better at fulfilling commitments. He will inspire you to become more accountable to your promises through compelling and real-life examples from the *because I said I would* movement.

AWARDS LUNCHEON

LEADERSHIP KEYNOTE: ZERO TO BREAKTHROUGH

MONDAY, APRIL 16 | 12:00 PM – 1:15 PM

Recognize the risk professionals, organizations and chapters that are driving innovation in risk management. After the awards, America's first African-American female combat pilot Vernice "FlyGirl" Armour will share her amazing life journey and show you how to create breakthrough results in your life and career.

SPENCER-RIMS RISK MANAGEMENT CHALLENGE

FINAL ROUND

MONDAY, APRIL 16 | 1:30 PM – 3:30 PM

Support the next generation of risk management superstars as they compete in the final round for cash prizes and bragging rights for their university.

RISK MANAGER OF THE YEAR AWARD BREAKFAST

TUESDAY, APRIL 17 | 7:30 AM – 9:00 AM

Join us for a breakfast to celebrate an outstanding professional in our field—the Risk Manager of the Year. This individual has developed an exceptional risk management program that directly impacts their organization's ability to grow, innovate and achieve strategic objectives. We will also honor the RIMS Risk Management Honor Roll inductees.

CONFERENCE FINALE

LAUGH UNTIL YOU CRY: AN AFTERNOON WITH JAY LENO

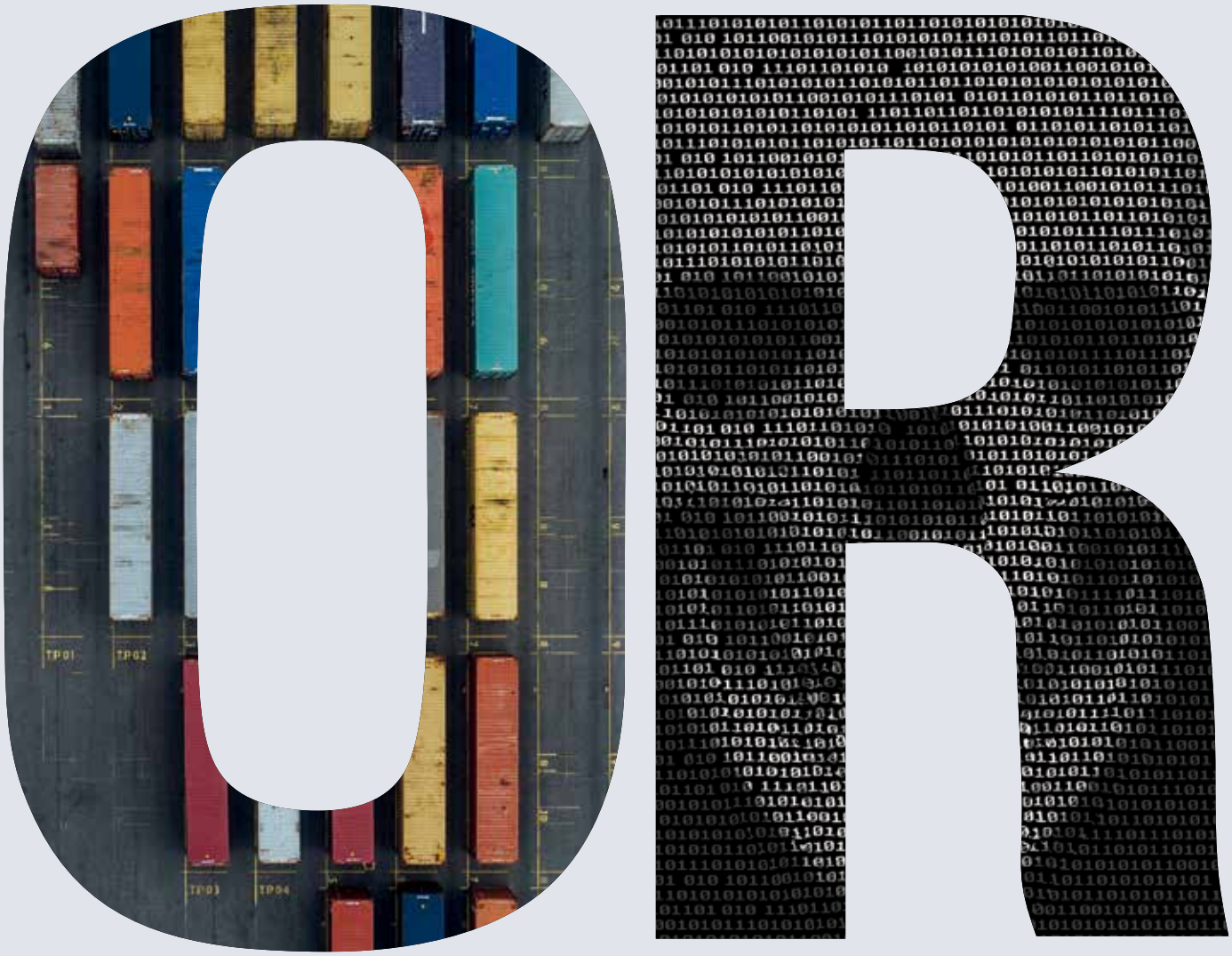
WEDNESDAY, APRIL 18 | 3:00 PM – 4:30 PM

He brought laughter to millions on late-night TV for 20 years. Now he's coming to you at RIMS 2018. Jay Leno will close the conference with a hilarious set that'll make you laugh until you cry.

RIMS-SEDGWICK OFFICIAL CLOSING PARTY

WEDNESDAY, APRIL 18 | 7:00 PM – 11:00 PM
TOBIN CENTER FOR THE PERFORMING ARTS

You worked hard and went big all week, now it's time to celebrate at the official closing event of RIMS 2018.



EMERGING MARKET **OR** EMERGING THREAT? MAKE A RESILIENT DECISION.

The Resilience Index compares risk—including cyber threats, natural hazards and local supplier quality—in nearly 130 countries. Visit fmglobal.com/resilienceindex

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BIG SOLUTIONS

Welcome to the RIMS 2018 Marketplace—the largest exhibition in the world dedicated to risk management. Here you'll find leading and innovative companies that are changing the way business is done. There's a lot of ground to cover, so maximize your time and plan your visit before you arrive. Check out the RIMS 2018 website to search for exhibitors and pre-book appointments. Learn more about select exhibitors' content and offerings by clicking the RIMS Marketplace logo next to their company names. Find it all at www.RIMS.org/VirtualExhibitHall.

HOURS

MONDAY, APRIL 16	TUESDAY, APRIL 17	WEDNESDAY, APRIL 18
10:00 am – 5:00 pm	10:00 am – 5:00 pm	10:00 am – 3:00 pm
10:00 am – 12:00 pm*	12:00 pm – 1:15 pm*	12:00 pm – 1:30 pm*
4:00 pm – 5:00 pm*	4:00 pm – 5:00 pm*	

*Exclusive Marketplace hours and events

PROFESSIONAL DEVELOPMENT CENTER

Located at RIMS HQ, meet with HR professionals for a resume review, career guidance and LinkedIn profile assistance. You can also get a complimentary professional headshot.

MONDAY, APRIL 16 | 2:00 PM – 2:30 PM
ARTIFICIAL INTELLIGENCE WILL CHANGE THE WAY YOU RECRUIT AND HIRE

Learn about artificial intelligence (AI) recruiting strategies and companies. Stay competitive in your search for the best talent and anticipate how AI will change the way risk professionals and insurance brokers get jobs.

TUESDAY, APRIL 17 | 11:30 AM – 12:00 PM
DIVERSITY TRAINING FOR AN ENHANCED RISK MANAGEMENT APPROACH

Discover how understanding cultural diversity enhances your programs. Review communication strategies for dealing with generational diversity, bilingual and bicultural communities, sexual orientation and gender identity.

TUESDAY, APRIL 17 | 2:00 PM – 2:30 PM
FORECAST FOR THE FUTURE: TRADITIONAL AND NONTRADITIONAL RISK MANAGEMENT CAREERS

What career paths do experts predict for risk professionals in the next 10 to 15 years? Learn about alternative careers and the experiences, skills, capabilities and networks that support those paths.

WELLNESS ZENTER

To be a top performer at work, you need to be in good health. Elite specialists will teach you beneficial habits and activities that will boost your concentration and energy.

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- Commercial Auto
- Commercial General Liability
- Public Entity Liability:
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  - Public Officials Liability
  - Educators Legal Liability
- Cyber Risk
- Reinsurance
- Loss Portfolio Transfers
- Captive Services
- Self-Insurance Bonds

BIG CONNECTIONS

MARKETPLACE SOCIAL RECEPTION

DEEP IN THE HEART

MONDAY, APRIL 16 | 4:00 PM – 5:00 PM

Make new connections over aguas frescas ("cool waters"), margaritas and gorditas. We're certain the handmade gorditas will have a special place in your heart—they're that good.

MARKETPLACE SOCIAL LUNCHEON

HAPPY TRAILS

TUESDAY, APRIL 17 | 12:00 PM – 1:15 PM

Get energized for the second half of the day with a delicious Texas lunch that'll definitely leave you happy.

MARKETPLACE SOCIAL RECEPTION

BRAT & BREW

TUESDAY, APRIL 17 | 4:00 PM – 5:00 PM

Exchange business cards while you enjoy a good ol' Texas brew and mini bratwurst that pack big flavor.

MARKETPLACE SOCIAL LUNCHEON

RIMS 2019 KICKOFF / NEW ENGLAND LOBSTER BAKE

WEDNESDAY, APRIL 18 | 12:00 PM – 1:30 PM

Get ready for a wicked good time because RIMS 2019 is going to Boston! Grab a plate and enjoy the best of New England cuisine.

READY TO RIDE!

★ ★ ★

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BIG RESULTS

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19 POST-CONFERENCE WORKSHOPS

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22 TUESDAY EDUCATIONAL SESSIONS

24 WEDNESDAY EDUCATIONAL SESSIONS

27 THOUGHT LEADER THEATER

30 INNOVATION HUB

CONTINUING EDUCATION

CEU/CLE/CPE credits and recertification for RIMS-Certified Risk Management Professional (RIMS-CRMP) Certification are available at RIMS 2018. RIMS-CRMPs can earn one credit for each session.

For more information, visit **www.RIMS.org/CEcredits**

PRE- AND POST-CONFERENCE WORKSHOPS

These in-depth workshops are offered in conjunction with RIMS 2018 and take place in the Henry B. González Convention Center.

ENTERPRISE RISK MANAGEMENT

APRIL 13–15 | 9:00 AM – 4:30 PM

Attend this workshop to understand the value a successful enterprise risk management (ERM) program can bring to an organization. Case studies, hands-on exercises and an ERM Action Planner are used throughout the workshop to bridge the gap between ERM theory and practice.

Learn from the experience of your peers as you discuss strategies and challenges for implementing a successful ERM program.

RIMS-CRMP WORKSHOP

APRIL 13–14 | 9:00 AM – 4:30 PM

Attend this workshop to prepare for the RIMS-Certified Risk Management Professional (RIMS-CRMP) exam.* You will review the background and benefits of the certification as well as the core competencies of a risk professional. Case studies, hands-on exercises and an action planner are used throughout the workshop to prepare you to take the certification exam. We'll also cover strategies for studying, test taking and utilizing testing centers. This workshop is based on the RIMS-CRMP Certification Handbook.

*The course is not intended to replace other resources needed to prepare for the examination nor guarantee you will pass the examination.

CONTRACTUAL RISK TRANSFER

APRIL 14–15 | 9:00 AM – 4:30 PM

This workshop will address commercial contracts and insurance policies as risk transfer vehicles relating to commercial insurance, insured agreements, indemnity agreements and captive insurance.

You'll learn the skills needed to understand and draft a contract that effectively transfers risk while reducing your company's exposure to loss.

ENTERPRISE RISK MANAGEMENT IN THE GLOBAL SUPPLY CHAIN

APRIL 14–15 | 9:00 AM – 4:30 PM

Global trade is a growing circumstance for all companies who sell overseas, manufacture in foreign markets, source in multiple countries or have foreign affiliations. An important factor in managing these interests is how the global supply chain moves goods and services worldwide.

In this workshop, you will get a comprehensive overview of quality management, best practices, solutions and SOPs to reduce risk and spend in global supply chain operations.

RIMS-CERTIFIED RISK MANAGEMENT PROFESSIONAL (RIMS-CRMP) EXAMINATION

SUNDAY, APRIL 15 | 1:00 PM – 3:00 PM

Whether you're just starting out or on the rise, the RIMS-CRMP is a smart choice for your career. Demonstrate your skills and increase your demand. The exam covers five major areas that all risk professionals, no matter what your specialty, need to know: Analyzing the Business Model, Designing Organizational Risk Strategies, Implementing the Risk Process, Developing Organizational Risk Competency, and Supporting Decision Making.

The exam will be offered as a 120-question multiple-choice exam in paper-and-pencil format. Separate registration and fee are required. Apply today at www.RIMS.org/Certification.

New! Take the online RIMS-CRMP Overview Course to prepare for the exam.
Learn more and register at www.RIMS.org/Overview.

POST-CONFERENCE WORKSHOPS

FUNDAMENTALS OF INSURANCE

APRIL 19–20 | 9:00 AM – 4:30 PM

Acquire a solid understanding of commercial insurance as a risk financing tool. This in-depth workshop will cover the insurance transaction, insurance options, liability, re-insurance, captive insurance and more.

Leave with knowledge of commercial insurance that will empower you to assess and optimize your current program, and ensure its alignment with corporate strategy.

WORKERS' COMPENSATION MANAGEMENT

APRIL 19–20 | 9:00 AM – 4:30 PM

Control your workers' compensation exposure with proven cost-cutting strategies. With an emphasis on cost containment, this workshop delivers all you need to know about medical and disability management, cost containment of insurance policy coverage and the detection of fraud.

With this guide to implementing and maintaining a proactive workers' compensation program, you'll learn cost-cutting methods, return-to-work strategies and techniques to manage your vendors.

EDUCATIONAL SESSIONS

FRIDAY, APRIL 13

9:00 AM – 4:30 PM	Enterprise Risk Management
	RIMS-CRMP Workshop

SATURDAY, APRIL 14

9:00 AM – 4:30 PM	Contractual Risk Transfer
	Enterprise Risk Management
	Enterprise Risk Management in the Global Supply Chain
	RIMS-CRMP Workshop

SUNDAY, APRIL 15

9:00 AM – 4:30 PM	Contractual Risk Transfer
	Enterprise Risk Management
	Enterprise Risk Management in the Global Supply Chain
1:00 PM – 3:00 PM	RIMS-Certified Risk Management Professional (RIMS-CRMP) Examination

MONDAY, APRIL 16

1:15 PM – 2:45 PM	Collaborating for Success: Takeaways from a Team Approach to Manage Workers' Compensation Litigation and Drive Down Costs
	How to Facilitate an Executive-Level Cyber Crisis Management Exercise
	Kidnapped! A Crisis Simulation Exercise
	Restaurant Industry Session

1:30 PM – 2:30 PM	A First Course in Contractual Risk Transfer
	Back to Basics: Good Governance Begets Operational Effectiveness
	Diversity and Inclusion: The Risks and Opportunities
	Global Surety: Why Is It Growing?
	Marine Cargo Insurance: Basics and Complexities
	Protecting Your Employees and Enterprise Against the Hidden Threat of Workplace Bullying
	Risk Visualization: A Risk Is Worth a Thousand Words … A Pallet of Tools to Effectively Paint Your Risk Landscape
3:00 PM – 4:00 PM	Business Continuity Planning: Outsourcing as an Effective Alternative
	Climate Change: Take Control of Your Resiliency in the Face of Changing Natural Hazards
	Cyber as a Peril: Understanding How Multiple Insurance Policies Intersect with Cyber Risk
	Data Mining: Innovative Ways to Identify Smart Strategies
	Enterprise Risk Management for Asian Companies
	ERM and Strategy: Working Together to Build Firm Value
	Inside the Beltway: What Every Risk Professional Needs to Know about the Political Landscape
	Internally Marketing Your Way to Success: The Risk Professional as Consultant
	Self-Driving Vehicles and a Road Full of New Risks
	Swipe Right on Insurance: Risks and Coverage Implications for Mobile Apps and Social Media Platforms
	The Public/Private Partnership: Shared Stewards of the Public Trust
	Tying Strategy to Metrics: Creating Visibility and Relevance in the C-Suite and Boardroom

TUESDAY, APRIL 17

9:15 AM – 10:45 AM	A Question of Trust: Effectively Countering the Insider Threat
	Adapting Your Organization to a Captive-Centric Approach
	Aviation Industry Session
	Where in the World? International Risk Professionals Roundtable Session
9:30 AM – 10:30 AM	Avoiding the Global Privacy Landslide
	Building Blocks of Construction
	Emerging Technologies, Smart Products and Analytics for Risk Assessment and Control
	New Insights into the Impact of Opioid Prescribing to Injured Workers
	Sky High Drone Growth Presents Challenges and Opportunities
	The ART of Strategic Risk Financing: Helping You Navigate the World of Integrated and Structured Programs
	The Sky Fell: Strategies to Manage the Catastrophic Claim
11:00 AM – 12:00 PM	Beyond Compliance: Building Multinational Programs that Perform
	BREXIT Impact: 2018 Updates
	Communicating the Value of Risk Management
	Forecasting Outcomes of Strategic Initiatives Using EBIT Risk Modeling
	Millennials in Insurance: What Is Your Sizzle Factor?
	Outcomes of a Workers' Compensation Early Intervention for Delayed Recovery Program
	Risk Management in the Age of Accountability: A Risk Professional's View into Enforcement and Investigation
	Technology, Innovation and Disruption Are Putting New Demands on the Risk Profession
	The Public Risk Professional's Guide to Emergency Management
	Who You Gonna Call? Getting Up-and-Running after a Property Loss

1:15 PM – 2:45 PM	Active Threat and Workplace Violence on Campus: Preparedness, Response and Recovery
	How to Implement a Risk Management Program Based on the ISO 31000 Standard
	Industrial IoT Ushering in the Next Wave of Cyber Insurance
	Mining Industry Session
1:30 PM – 2:30 PM	Cannabis Risk Management and Insurance: Advice from the Insiders
	Data Driving Profitability: The Secret to Bringing Commercial Auto and Transportation Back to Profitability
	Fatigue in the Workplace: Findings from Employees and Employers National Surveys
	How to Become Medicare/Medicaid Compliant
	Intelligence Briefing: The Risk Information Your Company Needs to Know
	Risk Professional Coordination of Third-Party Vendor and Customer Contract Requirements with Cyber Risk Management
	What Would Have Happened If … Exploring Claims Scenarios via Different Multinational Solutions
3:00 PM – 4:00 PM	A Journey from Breach to Settlement and Beyond
	Blockchain Revolution: How It Works and Issues You Need to Know
	Excellence in Risk Management XV
	Family-Owned/Privately-Held Industry Session
	Forward-Facing Financials and Focus
	Higher Education Risk Management Industry Session: The Evolving Portfolio of Risk
	Insurance Bank Shots: Maximizing Coverage from Other People's Insurance
	Protecting Organizations and Their Most Valuable Assets
	Protecting Your Brand and Balance Sheet in the Face of Terrorism
	Risk Management in LATAM: A Daily Challenge
	What Risk Professionals Need to Know When Advising Boards of Directors and Senior Management about Emerging Issues in D&O

WEDNESDAY, APRIL 18

9:15 AM – 10:45 AM	Construction Industry Roundtable Discussion
	Deep Dive Due Diligence for Healthcare Risk Professionals
	Energy, Oil and Gas Industry Session
	Food Processing and Consumer Beverages Industry
	Successful Captive Strategies in a Disruptive Insurance Market
	Yours, Mine and Theirs: You've Been Hacked! What Next?
9:30 AM – 10:30 AM	Business Interruption Values and Exposures: Taking Control
	International Programs: Managing a Changing Regulatory Environment
	Operationalizing Risk Appetite for Nonfinancial Companies
	Under Fire: Tactical Medical Support with SWAT Operations
	Workplace Scrabble: WC, ADA, FMLA and LOA
11:00 AM – 12:00 PM	Beyond Insurance: The Use of Catastrophe Models and Analytics in Corporate-wide Risk Management
	Dispelling Captive Myths: The Path to Becoming the Core of an Innovative Risk Management Strategy
	Moving Forward with Telemedicine Treatment
	NextGen Risk Analytics and Business Solutions
	Pay Up or Else: Ransomware Risks
	Protecting Our Pastimes: Risk Management and Insurance for Sports and Other Entertainment Events
	The Universe of Workplace Wearables Emerges—Now What?
1:30 PM – 2:30 PM	Actuarial Tools and Guidance for the Risk Professional
	Benchmarking 101
	Between a Rock and a Hard Place: Navigating Pressure During a BI Claim

Hospitality Industry Session: You Can Check Out Anytime You Want but You Can Never Leave

Productively Paranoid: Protecting Your Organization's Digital Assets from the Modern Threats of 2018

Reputation Risk in the Cyber Age

Starting at the Top: Creating a Board-Executive Risk Partnership

The Seven Habits of Highly Successful Risk Professionals

THURSDAY, APRIL 19–FRIDAY, APRIL 20

9:00 AM – 4:30 PM Fundamentals of Insurance

Workers' Compensation Management

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MONDAY, APRIL 16

10:55 AM – 11:15 AM	Top 10 Legal Developments: A Whirlwind Review of What Risk Professionals Need
11:20 AM – 11:40 AM	We're Not Afraid to Talk about Privilege
11:45 AM – 12:05 PM	Visualizing ERM for the C-Suite and Board
12:10 PM – 12:30 PM	Risk Management and the Financial Strength Ratings Process for Insurers
12:35 PM – 12:55 PM	Moving a Transaction Across the Finish Line: Reps and Warranties Team Up with Pollution Insurance
1:00 PM – 1:20 PM	Receivables: Best Practices to Protect Against Credit and Political Risks in Today's Global Economy
1:25 PM – 1:45 PM	Presentation Skills That Will Make Your Point Stick
1:50 PM – 2:10 PM	Best Practices for Litigating Insurance Coverage Positions Outside of the Big Three Markets
2:40 PM – 3:00 PM	An Oasis in the Data Desert: A New Generation of Workplace Wearables to Keep Workers Safe
3:05 PM – 3:25 PM	Same Old, Same Old? 2018 Broker's Perspective
3:30 PM – 3:50 PM	Traveling the RIMS-CRMP Highway
3:55 PM – 4:15 PM	Consistent Outcomes and Cost Containment: What Else Can Your Law Firm Do for You?
4:20 PM – 4:40 PM	Helping Boomers Navigate the Job Market

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TUESDAY, APRIL 17

10:55 AM – 11:15 AM	Notice Early, Notice Often: The Art of Giving Effective Notice of Claims or Circumstances
11:20 AM – 11:40 AM	Become a Grassroots Advocate: Learn More about RISK PAC
11:45 AM – 12:05 PM	When Disaster Strikes, Will You Be Ready?
12:10 PM – 12:30 PM	How to Measure and Maximize the Return on Investment with Enterprise Risk Management
12:35 PM – 12:55 PM	Should Risk Professionals Build Relationships or Enforce the Rules First?
1:00 PM – 1:20 PM	Preparing Policyholders for Blockchain and Smart Insurance Policies
1:50 PM – 2:10 PM	When a Cyber Event Hits the Boardroom: Crucial Steps for Directors and Officers
3:05 PM – 3:25 PM	Driving Insurance Forward: Insuring Autonomous Vehicle Risk
3:30 PM – 3:50 PM	To Batch or Not to Batch: The Multimillion Dollar Question
3:55 PM – 4:15 PM	Surety Is Not Insurance: The Basics of Surety

WEDNESDAY, APRIL 18

10:55 AM – 11:15 AM	Visual Literacy: How "Learning to See" Benefits Occupational Safety
11:20 AM – 11:40 AM	RMIS Speed Dating
11:45 AM – 12:05 PM	Top Eight Legal Developments
12:10 PM – 12:30 PM	How People and Technology Must Work Together
1:00 PM – 1:20 PM	Emerging Trends in Product Recall and Contamination Risk Management
1:25 PM – 1:45 PM	Leveraging Innovation for Total Loss Resolution
1:50 PM – 2:10 PM	Creative Abrasion
2:15 PM – 2:35 PM	Multinational Risks: Escaping the Prevalence of Uninsured, Underinsured and Improperly Insured
2:40 PM – 3:00 PM	Social Engineering: If It Sounds Phishy, It Probably Is

NEW!
INNOVATION HUB

Get quick bites of information before you even enter the Marketplace! Visit the Innovation Hub, a new educational experience that features exciting 20-minute presentations on developments in emerging risks, claims and cyber risks.

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MONDAY, APRIL 16 | EMERGING RISKS HUB

1:55 PM – 2:15 PM	Drones, AI and Autonomous Vehicles, Oh My! A Risk Professional's Guide to the Rate of Change
2:20 PM – 2:40 PM	The Terrorism Threat and Future Claims: Learning from the Past to Predict the Future
2:45 PM – 3:05 PM	Insuring Developing Autonomous Transportation Options
3:10 PM – 3:30 PM	The Speed of Today: How Insurance Can Set the Pace in a Technology-Driven World

TUESDAY, APRIL 17 | CLAIMS MANAGEMENT HUB

9:30 AM – 9:50 AM	Keep a Sharp Eye on Your BI in the Wake of a Catastrophic Loss
9:55 AM – 10:15 AM	Bridging the Disconnect Between Program Administration and the Property and Casualty World
11:10 AM – 11:30 AM	Debunk a Myth: Class Action Defense Costs Covered
1:30 PM – 1:50 PM	How to Avoid Insurance Coverage Pitfalls in Long-Term Toxic Tort and Environmental Contamination Claims
1:55 PM – 2:15 PM	The Limits Loss: It's a Lot Tougher Than You Would Expect

2:20 PM – 2:40 PM	Invasion of Privacy, Hacking and IP Claims: Are You Covered?
2:45 PM – 3:05 PM	Business Interruption: The Broadest Coverage and Most Convincing Claims
3:10 PM – 3:30 PM	Don't Let Your Claims Manage You

WEDNESDAY, APRIL 18 | CYBER RISKS HUB

9:30 AM – 9:50 AM	Smart Buildings and Their Unique Risks
9:55 AM – 10:15 AM	Kinetic Cause and Effect of Cyber Risk: Cutting-Edge Insurance Solutions
10:45 AM – 11:05 AM	Cyber Risk: The Good, the Bad and the Ugly
11:10 AM – 11:30 AM	Anatomy of a Cyber Event Claim
11:35 AM – 11:55 AM	Social Media in the Workplace: Litigation Risks and Insurance Coverage
1:30 PM – 1:50 PM	Managing Cyber Risks from the Inside Out
1:55 PM – 2:15 PM	Cyber's Evolving Landscape: Risk, Regulation and Controls

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BIG SERVICE

SPENCER/GALLAGHER

27TH ANNUAL GOLF TOURNAMENT

SUNDAY, APRIL 15 | 8:00 AM – 2:00 PM (BUSES LEAVE AT 6:45 AM)

Start RIMS 2018 by celebrating risk management and insurance education at the Hill Country Golf Club in San Antonio. Arthur J. Gallagher & Co. and the Spencer Educational Foundation invite you to enjoy a great day on the course. Celebrate industry education with old and new friends, good food, great fun and prizes. Contact Lauren Cavanaugh at lauren_cavanaugh@ajg.com by March 28 to participate.

Fee: US $315 per person (before February 1). Regular: US $335.

SPENCER/SEDGWICK

4TH ANNUAL 5K FUN RUN

TUESDAY, APRIL 17 | 6:30 AM – 8:00 AM

Help raise awareness and funds for the Spencer Educational Foundation as you navigate the San Antonio River Walk, the biggest urban ecosystem in the country. Runners and walkers are welcome. Join us for the healthiest event at RIMS 2018!

Register: spencered.org/events/5krun

Fee: US $35 per person (before February 15). Regular: US $50. To be guaranteed a race shirt, please register by March 15. Online registration ends April 7. On-site registration will be available.

RIMS 2018 COMMUNITY SERVICE

SOLDIERS' ANGELS

Soldiers' Angels provides aid and comfort to the men and women of the United States Army, Marines, Navy, Air Force, Coast Guard, their families and a growing veteran population. Founded in San Antonio in 2003 by the mother of two American soldiers, Soldiers' Angels has grown from a grassroots effort to a national 501(c)(3) nonprofit organization. One of the largest nonprofits dedicated to supporting our military, Soldiers' Angels has provided over $100 million in aid to service members and their families through care packages, food assistance and support items to patients in VA hospitals. The nonprofit coordinates over 150,000 volunteer hours each year.

RIMS is proud to partner with an organization that works tirelessly on behalf of our Armed Forces and their families. Instead of one community service day—we're going big for three days! Support our military and the local community through activities such as creating supply kits, sorting food, writing letters and constructing no-sew blankets.

SAN ANTONIO

● = Reserved for RIMS members only.

FIND THE BEST RATES ON TRAVEL TO SAN ANTONIO AT WWW.RIMS.ORG/TRAVEL.

- As a reminder, you must register for RIMS 2018 before your hotel reservation can be confirmed. We have reserved select hotels for RIMS members, designated in orange on the map. Visit www.RIMS.org/join.
- Shuttle service will be provided for badged attendees between non-walkable RIMS hotels and the Henry B. González Convention Center.

HOTEL MAP AND LISTING

1. **Grand Hyatt***
   600 E. Market Street
   Rates start at $258

2. **Hilton Palacio del Rio***
   200 S. Alamo Street
   Rates start at $258

3. **Marriott Rivercenter***
   101 Bowie Street
   Rates start at $258

4. Courtyard Riverwalk
   207 N. Saint Mary's Street
   Rates start at $188

5. Crockett Hotel
   320 Bonham Street
   Rates start at $184

6. Doubletree by Hilton San Antonio Downtown
   502 W. César E. Chávez Boulevard
   Rates start at $174

7. Drury Inn & Suites San Antonio Riverwalk
   201 N. Saint Mary's Street
   Rates start at $228

8. Drury Plaza Hotel San Antonio Riverwalk
   105 S. Saint Mary's Street
   Rates start at $228

9. Embassy Suites Riverwalk
   125 E. Houston Street
   Rates start at $251

10. Emily Morgan Hotel – A Double Tree by Hilton
    705 E. Houston Street
    Rates start at $208

11. Hampton Inn & Suites Riverwalk
    414 Bowie Street
    Rates start at $168

12. Historic Menger Hotel
    204 Alamo Plaza
    Rates start at $184

13. Holiday Inn Riverwalk
    217 N. Saint Mary's Street
    Rates start at $208

14. Hotel Contessa Luxury Suites
    306 W. Market Street
    Rates start at $238

15. Hotel Gibbs
    105 N. Alamo Street
    Rates start at $178

16. Hotel Valencia Riverwalk
    150 E. Houston Street
    Rates start at $248

17. Hyatt Place Riverwalk
    601 S. Saint Mary's Street
    Rates start at $188

18. Hyatt Regency Riverwalk
    123 Losoya Street
    Rates start at $258

19. La Quinta Inns & Suites
    303 Blum Street
    Rates start at $188

20. Marriott Plaza
    555 S. Alamo Street
    Rates start at $204

21. Marriott Riverwalk
    889 E. Market Street
    Rates start at $258

22. Mokara Hotel & Spa
    212 W. Crockett Street
    Rates start at $298

23. Omni La Mansión del Rio
    112 College Street
    Rates start at $243

24. Residence Inn by Marriott San Antonio Downtown/Alamo Plaza
    425 Bonham Street
    Rates start at $188

25. Sheraton Gunter Hotel San Antonio
    205 E. Houston Street
    Rates start at $198

26. SpringHill Suites by Marriott Riverwalk
    524 S. Saint Mary's Street
    Rates start at $178

27. The St. Anthony – A Luxury Collection Hotel
    300 E. Travis Street
    Rates start at $278

28. The Westin Riverwalk, San Antonio
    420 W. Market Street
    Rates start at $254

29. Wyndham San Antonio Riverwalk
    111 E. Pecan Street
    Rates start at $214

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CALENDAR of EVENTS

If you can't attend RIMS 2018, join us at one of these events.

EDUCATION

Contractual Risk Transfer
January 22–23 | Toronto
April 14–15 | San Antonio
September 27–28 | St. John's

Harnessing Enterprise Risk Management to Tap Risk Appetite
February 1–2 | New York

Enterprise Risk Management
February 5–7 | San Diego
March 26–28 | Vancouver
April 13–15 | San Antonio
June 11–13 | New York
September 20–22 | St. John's
October 22–24 | Denver
November 28–30 | New York
December 3–5 | Miami

Fundamentals of Insurance
December 7–8 | New York
March 15–16 | San Diego
April 19–20 | San Antonio
May 10–11 | Chicago
October 11–12 | Philadelphia
December 6–7 | New York

Enterprise Risk Management in the Global Supply Chain
April 14–15 | San Antonio

Workers' Compensation Management
April 19–20 | San Antonio

Claims Management
August 20–21 | San Diego

Business Continuity Management: Promote and Protect Enterprise Value
September 13–14 | Orlando

Integrating Enterprise Risk Management and Strategic Planning
November 8–9 | Denver

EVENTS

RIMS Risk Forum Latin America
May 7–8 | Mexico City

Florida RIMS Educational Conference
June 18–24 | Naples

RIMS NextGen Forum
June 24–25 | Chicago

Risk Forum Australasia
August | Location TBD

RIMS Western Regional Conference
September 17–19 | Portland

RIMS Canada Conference
September 23–26 | St. John's

RIMS Legislative Summit
Date TBD | Washington, DC

RIMS ERM Conference
November 8–9 | Location TBD

Chicagoland Risk Forum
November 12–13 | Chicago

To view a complete calendar of events, visit www.RIMS.org/CalendarofEvents

BIG THANKS

RIMS VALUES ITS MEMBERS IN A BIG WAY, AND THOSE MEMBERS THAT ATTEND THE ANNUAL CONFERENCE ENJOY SEVERAL PERKS.

So, if you're planning to join us in San Antonio and aren't already a member, consider this:

- Registration opened early for RIMS members (and will continue to in future years). That gives you "first choice" hotels.
- Certain desirable headquarter hotels are blocked for full-conference RIMS members. Nonmembers can't even access them.
- Save time and avoid the lines: RIMS members will have a special VIP badge pick-up area at registration.
- Reserved, up-front seating at the Opening General Session, Awards Luncheon and Conference Finale. Did we mention Jay Leno will be our Closing Entertainer?
- Refreshments are available for RIMS members at the Member Lounge located at RIMS HQ in the Marketplace.
- **Savings!** RIMS members get the best rates on registration—up to $475 less than nonmembers.
- **More savings!** RIMS members can register for RIMS 2019 (at RIMS HQ) in San Antonio and lock in this year's rates.
- As always, RIMS members have exclusive access to content and this includes members-only conference sessions, webinars, white papers and executive reports.

GO BIG ALL YEAR LONG.

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REGISTRATION

YOUR FULL CONFERENCE PASS GIVES YOU:

- A grand celebration at Opening Reception: MOSAIC.*
- Inspirational keynote speakers who went big and succeeded in multiple endeavors.
- 130 hours of educational sessions.
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*NOTE: If you're buying a One-Day Pass for Monday, please join us at Sunday's Opening Reception. Attendees and guests must have the appropriate badge to enter the Marketplace and attend conference sessions and special events. Individuals under the age of 21 are not permitted in the Marketplace, RIMS Opening Reception or any RIMS-sponsored events.

RATES >>

	Advance Rate 11/28/17 - 2/16/18	Regular Rate 2/17/18 - 4/13/18	On-site Rate 4/14/18 - 4/18/18
Organizational, Individual and Associate Members			
Full Conference Pass	US $975	US $1225	US $1275
Additional Professional Member Discount (three or more)	US $725	US $925	US $975
One-Day Pass	US $500	US $600	US $650
Non-Members			
Full Conference Pass	US $1350	US $1700	US $1750
One-Day Pass	US $ 600	US $730	US $780
Additional Full Conference Member Registration Options			
Educational Member	US $360	US $360	US $410
Retired Member	US $360	US $360	US $410
Student Member	US $150	US $150	US $200
Transitional Member	Waived	Waived	US $50
Additional Options			
CE/CPE Accreditation for RIMS members (non-refundable)	US $100	US $100	US $100
CE/CPE Accreditation for non-members (non-refundable)	US $150	US $150	US $150
Opening Reception Ticket (non-refundable)	US $150	US $150	US $150
*Guest Registration (non-refundable)	US $300	US $300	US $300
Substitutions (plus any additional fees due to differences in the member type)	US $100	US $100	US $150
Cancellation Fee	US $250	No Refund	No Refund

BECOME A RIMS MEMBER

RIMS members save up to $475 off the non-member on-site rate for a full conference registration. Learn more at **go.RIMS.org/RIMS2018Membership**.

BRING YOUR TEAM

If a member organization registers two dues-paying professional members for full conference passes, any subsequent dues-paying deputy members may register at the professional member discount.

THE FINE PRINT

CHANGES

Upgrades may be completed at www.RIMS.org/AttendeeServiceCenter. Instructions for substitutions, cancellations/refunds, downgrades and associated fees can be found in RIMS Policies and Procedures at www.RIMS.org/Register.

PAYMENT

To pay by phone or fax, registrations must include a valid credit card payment and an additional US $25 service fee; notice to pay by check or bank transfer will not be processed. To avoid the service fee, register online. Online registrations completed with credit card payment are processed immediately. Registrations completed online selecting check or bank transfer payments will not be confirmed until full payment is received. After April 9, 2018, RIMS cannot guarantee check and bank transfer payments will be processed prior to your arrival onsite. Submissions by mail are typically processed within 10–15 business days. Payments that are not received and/or postmarked by the respective cut-off date will be subject to additional fees.

All checks must be made payable to:
Risk and Insurance Management Society, Inc.

Payments via regular mail:
Risk and Insurance Management Society, Inc., P. O. Box 95000-2345, Philadelphia, PA, USA 19195-2345

Payments via express or overnight mail:
Image Remit, 205 North Center Drive, North Brunswick, NJ, USA 08902, Attention: P.O.B. 95000-2345

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MEMBER EXCLUSIVE

An Evolving Model For Board Risk Governance: Revisited

This updated RIMS report looks at the 30 Dow Jones Industrial Average companies to examine trends in risk governance and how organizations are now advising their investors about their boards' involvement in risk oversight.

MEMBER EXCLUSIVE

Terrorism Insurance:
Understanding the Boundaries of Coverage for a Risk Without Borders

The report outlines insurance options and risk management solutions to better prepare organizations for the impact of a terrorist attack, as well as insight on negotiating coverage.

MEMBER EXCLUSIVE

2017 Enterprise Risk Management Benchmark Survey

The RIMS ERM Benchmark Survey provides insight into how many organizations have integrated ERM programs, the reason for its implementation, and its effectiveness, influence and value within the organization.

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www.RIMS.org/Knowledge

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Upcoming Exam Windows

January 15–March 15

April 15–June 15

July 15–September 15

October 15–December 15

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View page 19 for details on taking the exam at RIMS 2018.

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